

## **Introduction:**

The currently Privacy Policy has been developed considering of the provisions contained in the above Organic Law of Data Protection of personal nature in place, as well as the 2016/679 regulations of the European Parliament and the April 27<sup>th</sup> 2016 board, in relation to the natural persons personal data processing and the circulation of this data, henceforth “RGPD”.

This Privacy Policy have as main target to inform to the personal data title holders, about which are seeking information, the specific aspects in relation to the processing of their data, among other things, the purpose of the processing, the contact data to exert their rights, the period of time that this data will be conserved and the security measures among others.

## **Responsible of Processing**

In data protection terms, Alergovet S.L. must being considered Responsible of the Processing in relation to files/treatment identified on the current policy, specifically in the data processing.

Hereunder, are indicated the identifying data of the current web site title holder:

- Responsible of Processing: Alergovet, S.L.
- Postal Address: C/ Valentín Beato 24, Planta 4, Oficina 8-B. 28037, Madrid (Madrid).
- Email: [info@alergovet.com](mailto:info@alergovet.com)

## **Processing of Data**

Personal nature data that could be requested, in their case, will consist exclusively in those strictly indispensable to identify and attend the request made by the title holder of them, hereinafter the applicant. This information processing shall be treated loyally, lawfully and transparently in relation to the applicant. On the other hand, personal data will be collected for determined explicit and legal, not being treated later in an incompatible way with those purposes.

The data collected from each applicant will be appropriated, relevant and not excessively in relation to the corresponding purposes for each case, and will be updated as long as necessary.

The data holder will be informed, prior to the collection of their data, of the ends regulated in that policy in order to the title holder can give express, precise and unequivocal consent for their data processing, according to the following aspects:

### **Purpose of Processing**

The explicit purposes for which are accomplished each one of the processing, they are collected on informative clauses assigned in each one of the data adding ways (web form, paper form, speeches, posters and information notes).

However, applicant personal nature data will be processed for the exclusively purpose of giving an effective answer and attend the requests forms filled by the user, specified next to the option, service, form or data collection system used by the title holder.

### **Legitimation**

As a general rule, prior to the personal data processing, Alergovet, S.L obtains the express and unequivocal consent of the title holder of them, through the incorporation of informed consent clauses in the different information collection systems.

However, in case the consent of the applicant is not required, the legitimate basis of the treatment in which Alergovet, S.L is protected is the existence of a specific law or norm that authorizes or demands the treatment of the data of the applicant.

### **Recipients**

As a general rule, Alergovet, SL does not proceed to the cession or communication of the data to third parties, except those legally required, however, in case it is necessary, the cessions or data communications will receive information through the consent clauses contained in the different ways of collecting personal data.

### **Origin**

As a general rule, personal data are always collected directly from the applicant, however, in certain exceptions, the data may be collected through third parties, entities or services different from the applicant. In this sense, this end will be transferred to the applicant through the clauses of informed consent contained in the different ways of collecting information and within a reasonable time, once the data have been obtained, and at the latest within a month.

### **Storage Period**

The information collected from the applicant will be kept as long as it is necessary to fulfil the purpose for which the personal data were collected, so that, once the

purpose has been fulfilled, the data will be cancelled. This cancellation will result in the blocking of the data being kept only available to the Public Administrations, Judges and Courts, to attend to the possible responsibilities arising from the treatment, during the limitation period of these, once the aforementioned period has elapsed, the information will be destroyed.

## **Navigation data**

In relation to the navigation data that can be processed through the website, in the event that data subject to the regulations are collected.

## **Right of the Applicants**

The regulations on data protection grant a series of rights to the data subjects or holders of the data, users of the website or users of the social network profiles of Alergovet, S.L.

These rights that assist the interested persons are the following:

- Right of access: right to obtain information about whether their own data are being processed, the purpose of the treatment being carried out, the categories of data in question, the recipients or categories of recipients, the term of conservation and the origin of said data.
  
- Right to rectification: right to obtain the correction of inaccurate or incomplete personal data.
  
- Right of withdrawal: right to obtain the suppression of data in the following cases:
  1. When the data is no longer necessary for the purpose for which they were collected.
  2. When the owner of the same withdraws the consent.
  3. When the interested party opposes the treatment.
  4. When they should be abolished in compliance with a legal obligation.

5. When the data has been obtained by virtue of an information society service based on the provisions of art. 8, part. 1 of the European Regulation on Data Protection.

- Right of opposition: right to object to a specific treatment based on the consent of the applicant.

- Right of limitation: right to obtain the limitation of the treatment of the data when one of the following assumptions is made:

1. When the interested party challenges the accuracy of the personal data, during a period that allows the company to verify the accuracy of the same.
2. When the treatment is illegal and the applicant opposes the deletion of the data.
3. When the company no longer needs the data for the purposes for which they were collected, but the applicant needs them for the formulation, exercise or defense of claims.
4. When the applicant has opposed the treatment while it is verified if the legitimate reasons of the company prevail over those of the applicant.

- Right to portability: right to obtain data in a structured, commonly used and machine-readable format, and to transmit it to another data controller when:

1. Treatment is based on consent.
2. The treatment is carried out by automated means.

- Right to file a claim with the competent control authority.

Applicants may exercise the indicated rights, by writing to Alergovet, SL, by writing, sent to the following address: C/ Valentin Beato, Núm.24, 4º - Office 8B 28037 Madrid (Madrid) indicating in the Subject line the right you want to exercise.

In this sense Alergovet, S.L will respond to your request as soon as possible and taking into account the deadlines set out in the regulations on data protection.

## **Security**

- The security measures adopted by Alergovet, S.L are those required, in accordance with the provisions of article 32 of the RGPD. In this sense, Alergovet, SL, taking into account the state of the technique, the costs of application and the nature, scope, context and purposes of the treatment, as well as the risks of variable probability and severity for rights and freedoms of natural persons, has established the appropriate technical and organizational measures to ensure the level of security appropriate to the existing risk.
  
- In any case, Alergovet, S.L has implemented sufficient mechanisms to:
  - a) Guarantee the permanent confidentiality, integrity, availability and resilience of the treatment systems and services.
  
  - b) Restore the availability and access to personal data quickly, in case of physical or technical incident.
  
  - c) To verify, evaluate and assess, on a regular basis, the effectiveness of the technical and organizational measures implemented to guarantee the safety of the treatment.
  
  - d) Pseudonymize and encrypt personal data, if applicable.